



City & County of San Francisco Laguna Honda Hospital Replacement Program

Willie Lewis Brown, Jr., Mayor
Mitchell H. Katz, MD, Director of Public Health
Edwin M. Lee Director of Public Works

September 11, 2003

RediCheck Pacific
820 Larkspur Drive
Millbrae, CA 94030

Attention: Mr. Michael A. Miguel, R.A.
Principal

Dear Mike:

I wanted to write to acknowledge the valuable service that you and your team provided for the Laguna Honda Hospital Replacement Program, a \$400M construction program with multiple buildings and phases.

I was initially uncertain about how successful the review would be and how it would be received by our architect. Any such concerns disappeared within the first hour of our all-day debrief session. As I sat listening to your team and the constructive way that they conveyed their comments, I realized that we were avoiding what would have been literally hundreds of RFI's had we gone ahead and bid our documents without your review. The time and money expended will be recovered many times over once we move into construction.

I enjoyed working with you and your team. Your team is very focused and thorough. I hope to have the opportunity to work with you again in the future and, I have recommended that the Public Works Department implement this type of review as a standard part of its quality control procedures.

Thanks again for your assistance.

Very truly yours,

A handwritten signature in cursive script that reads "Michael Lane".

Michael Lane
Program Manager

cc: Bob Beck, Deputy Director for Engineer, DPW
File